



## Meet the Star family.



## Questions?

Journeys aren't risk-free, but your insurance should be. When you want certainty, and the best protection for your RV and contents, get your custom quote now.



Call us on:  
**0800 250 600**

Start a quote online:  
**starinsure.co.nz**

05. | *The best protection for your RV.*

## Get a multiple vehicle discount.

As niche insurance specialists, we also offer the very best insurance policies for European, Performance, Classic, Vintage and Motorsport vehicles. A lot of our customers love our approach, policies and service, so they insure more than one of their vehicles with us. In return, they receive a multiple vehicle discount. Talk to us about protecting multiple vehicles.

### Policy coming up for renewal?

#### Ask yourself:

- Has my RV's value decreased?
- Have I modified my RV or removed any modifications?
- Is my RV now more than just a weekend adventurer?
- Am I now living in my RV, when previously I wasn't? Or the other way around?
- Have my speeding demerit points been removed?
- Would I rather have a higher excess in exchange for a lower premium?
- Have I had any other significant changes in the past 12-months?
- Am I with the right insurance provider?

**Being upfront is a good policy and protects your future interests.**

**Financial Strength Rating.** Star CamperCare policies are financially secured and guaranteed by Vero Insurance New Zealand Limited, which has been given an A+ insurer financial strength rating by Standard & Poor's.

06. | *The best protection for your RV.*

## Get your next quote online. We make it simple.

- 1 Request an online quote**  
Day or night, using any device, visit [starinsure.co.nz](http://starinsure.co.nz) and follow your nose.
- 2 We work on your request**  
We quickly customise your options and email you a link to view these.
- 3 Review your options**  
Click the link in your email & review the insurance options we prepared for you.
- 4 Choose an option or call us**  
Choose your preferred option, set your start date and pay online.

**If you prefer, call us on 0800 250 600 and we'll walk you through everything.**

07. | *The best protection for your RV.*

## Quote me please.

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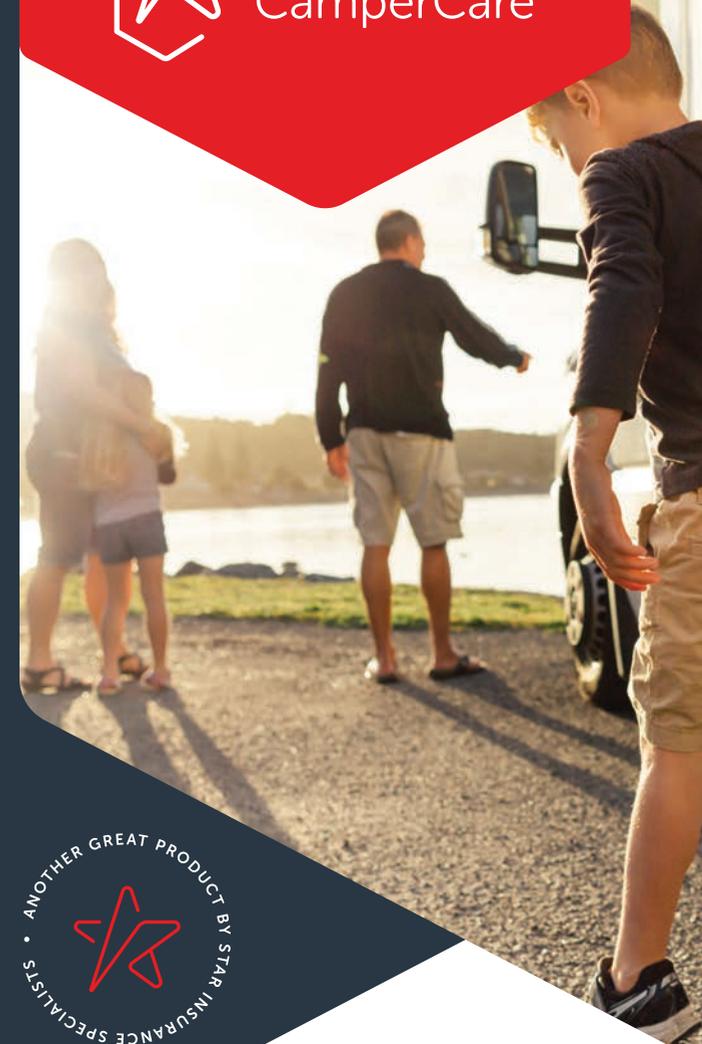
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## Fully optioned RV insurance.

*The best protection for your RV.*

## Made to order RV insurance.

We deliver a higher level of personal service, that goes beyond ticking boxes and putting policies through an automated sales pipe. We personally evaluate every policy application so that we can prepare insurance options as unique as you, and that serve your best interests. We also provide policy benefits that nobody else would dream of offering, especially without added costs.

With Star you will have a specialist insurance policy that delivers the best outcome for you in the event of a claim. Claims are where the rubber hits the road, and you find out just how good your insurance choice is.

**Our approach obviously works because today we are the undisputed leader in specialist motorhome insurance.**



**Bailey**

CHIEF HAPPINESS OFFICER.

WE PAY CLOSE ATTENTION TO YOUR NEEDS.

## The Happy Camper Zone.

This means you only deal with decision makers in one company for everything from quotes to claims. This reduces time and stress, especially at claims time with our specialist motorhome trained assessors. We're definitely not a corporate, "me too" business. We go way beyond ticking boxes to offer a personalised and customised process to ensure the right fit for your needs. We're judged every day on our ability to provide the best Cover, Price, Support and Claims. And that's exactly what we do.

### Spread out your costs with monthly payments.

Paying your insurance premium in one hit can be a pain in your bank balance. Which is why we offer monthly premium payments to help spread the load. Pay monthly via credit card or direct debit. If you prefer to pay yearly using your credit card, we won't charge any additional credit card surcharge fees. Whichever way you pay, you're fully covered from day one.

### Flexible pricing.

We're flexible with our quotes. For example, if you want a lower insurance premium, choose a higher base excess. This is a good option if you think having an accident or experiencing theft is a low risk. All going well, you should save money.

## Enjoy real-world RV insurance.

We insure everything that you'd typically sell with your RV. We include all the important components like the fridge and stove, and anything that's a permanent fixture, inside and out, including awnings. Included in all of our policies is \$3,000 loose contents cover as standard. You can upgrade this if needed. Most other insurers just insure the cab and chassis and very few come close to what we offer.

If your motorhome is less than a year old, or your caravan is under three years, we'll replace it with a brand new one in the event of a write-off. If it's older, you can provide us with a valuation that we can agree on.



## The best care and protection.

We're NZ's RV insurance leader because we treat customers like family, not spreadsheet entries or statistics. Looking after family is what Kiwis do, and we're 100% NZ-owned and operated.

### Here are a few things that make us special:

- Only Star CamperCare protects your RV's Shell, Chassis, Fittings, Fixtures and Contents
- Everything's in-house, from quotes to support to assessing to claims & payouts. There's no waiting on a third party to get the result you're after. We're New Zealand-based and operate 24/7/365
- Our policies are fully customisable to provide certainty for your individual needs
- We are NZ's leading RV insurance specialist because we focus on our customers, not our bottom line
- Our policy has an A+ insurer financial strength rating
- We genuinely care about you, just like family.



**Our policies include a free Journey On Roadside Assistance membership.**