



# JOURNEY ON

## ROADSIDE SOLUTIONS

- We have over 2,500 contractors covering all corners of New Zealand.
- Journey On can assist you anytime. 24 hours, 7 days a week.
- Our call centre is based in New Zealand and is staffed by New Zealanders.

### Summary of Services provided by each Roadside Solution

	Journey On Standard	Journey On Enhanced	Journey On Trailer	Journey for Motorhome <sup>#</sup>
Emergency Towing to nearest place of safety	Y	Y	Y	Y
Jump Start & Emergency Fuel	Y	Y		Y
Emergency Windscreen Assistance	Y	Y		Y
Minor Roadside Repairs & Flat Tyre Assistance	Y	Y	Y	Y
Key Replacement & Driver Assistance* (Map directions)	Y	Y		Y
Urgent Message relay* & Accident Co-ordination	Y	Y		Y
Medical & Legal Advice Line*		Y		Y
4WD trip tracking		Y		
Towed Item Assistance		Y		
Concierge Service* - Accommodation booking, golf course finder, hotel/motel reservations, parts & service locator		Y		Y
Parts Service Locator		Y		Y
Motorhome Technical advice				Y
Emergency Taxi Transport <sup>^</sup>		Y		
Hotel Accommodation or Rental Vehicle <sup>^</sup>		Y		

Like any assistance programs there are limitations. Our conditions are that your motor vehicle, motor home or motor cycle must be currently warranted and registered, in a sound state of repair, and must be on or near a public road accessible by a 2WD vehicle. There is a limit of \$100 per call and 3 callouts per year, unless otherwise noted.

An emergency tow is to the nearest place of safety and is not subject to the \$100 limit.

\*Calls to our Driver Assistance, Medical and Legal advice lines, or to our Concierge Service are not subject to the 3 callout maximum and can be used as many times as you require.

<sup>^</sup>Please refer refer to our brochure or website for the additional terms, conditions and limitations that apply to these services

<sup>#</sup> Journey On Motorhome is applicable for all motor homes regardless of vehicle weight. This solution has a limit of \$100incl GST per call and 3 callouts per year, except where towage is required, where the limit is \$150incl GST per callout.